

# Summer 2023 Campaign - External FAQs

## What is the text message loyalty program?

Saving is now as easy as sending a text message! You don't have to worry about long registration processes, remembering passwords, or having access to an email address — all you need is a phone number. After texting to join, you can immediately start taking advantage of loyalty rewards, gas discounts, and more!

## How do I text to join?

You can get started with a simple text message and a few easy steps.

1. Text **"SAVE10"** to 26494.
2. Once prompted, text back the number of your driver type: 1 = Pro, 2 = RV, 3 = Auto.
3. You are now registered in the myRewards loyalty program and will start saving immediately when you enter your phone number at the pump!

## Is there a fuel discount available to guests who use Text to Join?

Yes! From now **through September 5<sup>th</sup>, 2023**, gas, auto-diesel, and RV drivers can save 10¢ off every gallon of gas when you text

You only need to enter their phone number at the gas pump or in-store to get the discount!

Professional drivers do not receive any diesel fuel discounts, but they can use their phone number at the pump to earn rewards points with every diesel fill.

## Are there restrictions to the gas discount offer?

This offer is only available **through September 5<sup>th</sup>** and only valid at participating US Pilot or Flying J branded, owned, and/or operated locations and One9 locations.

This offer is not valid at dealer/licensee locations under a different brand name and is not valid in Canada.

This offer is not valid in Wisconsin or New Jersey.

Applicable sales tax applies to the fuel discount, and data rates for texting may also apply.

## Legal:

Ten cent (\$0.10) off per gallon fuel discount offer (the "Discount") is available from 5/22/2023 12:01 AM Eastern Time through 9/5/2023 11:59 PM Eastern Time. For new members to join myRewards and receive the Discount via text message, you must first text the keyword to 26494 and follow the prompts for enrollment, then enter phone number you enrolled with at time of purchase. By texting or scanning, you agree to receive marketing messages (including SMS & MMS) from Pilot Flying J and its agents at your cell # provided when signing up (including # on DNC list), including those sent via automated means. Consent NOT required for purchase. Msg & data rates may apply. Msg frequency varies. Reply HELP for help, STOP to cancel. For existing myRewards members to receive the Discount, you must present myRewards card, barcode in app, or phone number associated with myRewards account at time of purchase. Valid for gasoline and auto diesel fuel purchases only; not valid on DEF, commercial diesel fuel or in-store purchases. Multiple use. Valid only at participating U.S. Pilot or Flying J branded, owned and/or operated locations and One9 locations. Not valid at dealer/licensee locations. Not valid in Canada. Void where prohibited or otherwise restricted. Purchase required. Invalid on prior purchases. Cannot be sold, bartered, or combined with other offers. No cash value, rain checks, or substitutions allowed. Offer may be modified or terminated at any time. Subject to myRewards terms and conditions (<https://pilotflyingj.com/terms-and-conditions>). Other terms, conditions, and restrictions may apply. Data rates may apply.

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