



Pilot Flying J is committed to providing the highest quality Diesel Exhaust Fluid (DEF) on America's roadways.

As the industry's leader on DEF, we strive to ensure the highest level of treatment and traceability through our DEF Quality Assurance and Quality Control program. Our goal is to help your fleet lower the maintenance costs to the SCR system and exhaust components of your Class 8 vehicles, ultimately decreasing the chance of major engine problems.

So, what are the benefits of buying only Pilot Flying J DEF?

- **Product Confidence**
- **Lower Maintenance Costs**
- **Transparent Quality Performance**
- **Identify Improvement Opportunities**
- **After Treatment System Reliability**
- **Lower Truck Down Time**



Quality

chain of

Custody

PURCHASE

01

Closed system DEF tanks, with daily inventory readings through Veeder Root and Warren Rogers monitoring systems, which allow Pilot Flying J to detect any compromising intrusions. This real time data allows Pilot Flying J to ensure the highest quality DEF can be delivered.

TRANSPORTATION

02

Pre-Delivery Urea Index testing on a weekly basis using a Refractometer to ensure the highest quality, on-spec DEF.

INVENTORY

03

Pilot Flying J's Regional Maintenance Technician (RMT's) monthly inspection program. The RMT's perform monthly tank inspections to ensure the integrity and performance of all closed system tank components.

CUSTOMER'S TRUCK

04

Full ISO 22241 specification lab analysis performed quarterly on all Pilot Flying J locations.